



Spa at The Partridge

Spa Disclosure Policy

1. Purpose

This Disclosure Policy explains how The Partridge Retreat, communicates important information to clients, including potential risks, service limitations, and client responsibilities. Our goal is to ensure transparency, safety, and trust.

2. Scope

This policy applies to all spa services, treatments, and facilities offered by The Partridge Retreat, including massage, skincare, body treatments, and wellness therapies. The policy also includes use of the sauna and plunge pool.

3. Health & Safety Disclosures

Clients must inform staff of any medical conditions, allergies, injuries, or recent surgeries before treatment.

Certain treatments may not be suitable for individuals who are pregnant, have heart conditions, skin infections, or other health concerns.

We may request a signed consent form before proceeding with specific services.

4. Treatment Limitations

Our services are for relaxation and wellness purposes only and are not a substitute for medical treatment.

Therapists and practitioners do not diagnose, prescribe, or treat medical conditions.

5. Product & Ingredient Information

We disclose all active ingredients in products used during treatments upon request.

Clients with sensitivities should notify staff before the service begins.

6. Confidentiality

All personal and health information shared with us is kept confidential in accordance with our Privacy Policy.

7. Client Acknowledgement

By booking and receiving services at The Partridge Retreat, clients acknowledge that they have read, understood, and accepted the disclosures outlined in this policy.

8. Contact Information

For questions or concerns about this policy, please contact:

Mrs W Gibbs – Proprietor Telephone : 07525864543 Email : info@thepartridgeretreat.co.uk